

911 Liability™

Coming to your area!

Dec 10, 2015 • New Orleans, LA

Hosted by: Orleans Parish Communications

Class Hours are 8:30am- 4:30 pm

Course #: 15-1504

Course Duration: 8 Hours

Price: \$229.00 per person

**Volume discounts available...
please call 1.800.537.6937.**

Learn how to reduce your agency's exposure to legal actions and manage risks.

Every time you handle an emergency call, you are creating a log and journal that's admissible in a court of law – just as if it were a police report. That's why 911 centers are setting the pace for public safety liability. Be proactive, learn how to protect yourself and your agency from costly legal actions.

TOPICS COVERED:

- Measuring standards of care
- Negligence
- Good Samaritan statutes
- Public duty doctrine
- Sovereign immunity
- Vicarious liability
- Recent 911 court cases
- Abandonment
- Principle of reasonableness
- Emergency rule
- Damages
- Consent
- Caller confidentiality
- Misconceptions of liability
- The future of 911 liability

LEARN HOW TO:

- Recognize actions that increase liability exposure
- Defend against negligence
- Actively reduce your agency's liability exposure

DISPATCH·U EDUCATION

DispatchU is the training arm of PowerPhone and focused on *RAISING THE STANDARD* of dispatcher training. DispatchU courses are available online to empower you to advance your career.

**TOTAL
RESPONSE**

YOUR STANDARD OF CARE DRIVES EVERYTHING! Total Response® is a quality improvement call handling protocol solution focused on maintaining and improving PSAPs standard of care.

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